



2002 Council Performance Excellence Workshops

Performance Excellence briefing workshops exclusively for **local government**, sponsored by the **Ministry for the Environment** are being offered to Council management and staff in April and May. Each workshop will feature a presentation from a representative of a Performance Excellence Study Award winning Council. The focus will be on **practical techniques for implementing performance excellence**. The workshop presenter will be Errol Slyfield of Business Excellence NZ. Workshops are being held at the following locations:

Location	Date
Whangarei	29 April 2002
Auckland	30 April 2002
Christchurch	2 May 2002
Dunedin	3 May 2002
Wellington	7 May 2002
Palmerston North	8 May 2002
Rotorua	9 May 2002

Each workshop is scheduled to run for four hours with a starting time of **9.00 a.m.** (except in Rotorua where the start time will be 1.00pm)

The Performance Excellence criteria are the basis of the **Performance Excellence Study Awards** which include sector Awards for local government. The criteria have been adopted by a growing number of Councils as a proven model to lift and track performance improvement. The briefing workshops will

- explain the content of the performance excellence criteria
- show how to use the criteria

The workshop material will include a template for use by Councils. Practical examples will be worked on in each workshop.

As the workshop series is sponsored by the Ministry, places are free apart from a materials charge of \$20.00 + gst per place.

To **register** simply forward

- the names and titles of those you wish to attend with an address for invoicing the materials charge
- the location of the workshop you wish to attend

by email, phone or fax to: Errol Slyfield
Business Excellence NZ Ltd, PO Box 10 400, Wellington
Email errol@businessexcellence.co.nz
Phone 04 473 2400
Fax 04 473 2401

Confirmation of your registrations will be mailed to you with details of the workshop venue.

Please note that the number of workshop places is limited and early booking is recommended.

The Ministry for the Environment reserves the right to cancel any workshop due to unforeseen circumstances or if registration numbers are too low.